

VRWisconsin Virtual Tours TERMS AND CONDITIONS

Glossary

- VRWisconsin (VRW) is an independently owned service.
- **"You/Agent/Purchaser"** meant the person, or company, who place an order.
- **"We/Us/Our"** meant VRW, and **"Employee/photographer"** meant anyone, who is working at VRW.

Order Policy

- Tour price will be based on the Standard Tour and Premium Tour advertised prices, and the Virtual Tour Extras ordered.
- All orders require a \$250 down-payment, and the scheduled date must be confirmed by VRW. We will provide you with a confirmation number by phone, email, or fax within 24 hours after we've received the order.
- All orders can be paid by check, money order, or cash (credit card is not available at this time).
- Payment should be made to, delivered (required prior arrangement), or mailed to:

Matthew Stehling
627 Hunter Dr.
Racine, WI 53406

Purchaser Responsibilities, and Agreements

- Providing accurate information about the subject property.
- Bidding with this "Terms & Conditions"
- Preparing, cleaning, and providing a ready-for-photo-shoot before the photographer's arrival.
- Be on time.
- Inform VRW at least 30 minutes in advance if there is a delay.
- All images, and virtual tour images are allowed to be posted on VRW web site.
- All images, and virtual tour images are the properties of VRW, and VRW is only allowed to use them as a sample.
- All images, and virtual tour images will contain a copyright statement, such as "Rendered by VRWisconsin Virtual Tours", or "Tour is rendered by VRWisconsin Virtual Tours".
- Placing an order in either verbal or on-line is the same effect, and that's meant that you are agreed, and bound with VRW Terms & Conditions.

VRW, and Photographer Responsibilities, and Agreements

- VRW/photographer will refuse to carry on the service if the property/environment is not clean, and it may cause any harmfulness to VRW employee/photographer.
- Inform purchaser at least 30 minutes in advance if there is a delay.
- Taking only scene that is requested by the purchaser/authorized person.
- Providing on-spot additional service if possible.

Cancellation Policy

- Cancellation requests received 24 hours or more before a scheduled site visit will receive a full refund.
- No refunds will be given after the site is visited (even if there is an absence of the purchaser), if no cancellation request is received, or if cancellation request is received less than 24 hours in advance, or tour link has been sent via email.